# Norgan Stanley Children's Hospital of NewYork-Presbyterian Columba University Hodical Center

#### Improving the Quality of Pediatric and Adolescent Psychiatric Emergency Care Anupam Kharbanda, MD,<sup>1</sup> Elyse Olshen Kharbanda, MD, MPH,<sup>2</sup> Jenny Havens, MD,<sup>3</sup>

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RESULTS



## BACKGROUND

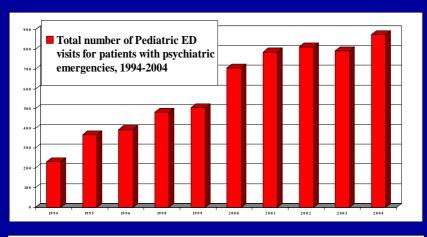
- Nationwide there has been an increase in pediatric visits to emergency departments (EDs) for acute psychiatric care
   Problematic due to:
  - •Inadequate ED staffing •Lack of pediatric psychiatry staff
- •Lack of appropriate space •Has resulted in unnecessary hospital admissions, especially among poor and minority children

## **OBJECTIVES**

- To develop and evaluate effective comprehensive outpatient clinical services for children
- To develop and evaluate and inpatient evaluation and brief stablization unit for children in psychiatric crisis (C-CPEP)

#### DESCRIPTION OF INTERVENTIONS

- 1. Reorganization of existing outpatient clinics (2001)
  - Co-location of mental health services in community-based primary care clinics
  - Allows for local, culturally competent care
- 2. Home-based crisis intervention services (2001)
  - Available for patients and family members identified in ED
  - Allows for acutely ill patients to receive high intensity outpatient follow-up
- 3. Establishment of C-CPEP unit (2004)
  - Assessment and stabilization unit for children less than 18 years presenting to the ED in psychiatric crisis
  - Staffed 24 hours/day, 7 days/week by child/adolescent psychiatrists, psychologists and psychiatric nurses
  - Patients can be evaluated and monitored for up to 72 hours



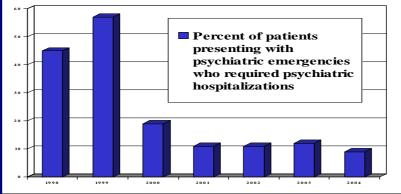


 Table 1. Proportion of Patients Requiring

 Mechanical Restraints Pre and Post- CPEP

	Charts Reviewed	Number Restrained	Percent Restrained
Pre-CPEP	273	13	4.4%
Post-CPEP	783	3	0.4%

Table 2. Decrease in Mean ED length of stay	Ÿ.				
Pre and Post- CPEP					

	Charts Reviewed	Mean ED Length of stay	Percent Reduction
Pre-CPEP	273	10.3 hours	
Post-CPEP	783	5.2 hours	50%

#### EVALUATION OF INTERVENTIONS

- Chart review of randomly selected ED visits preintervention (1999-2001) and post-intervention (2004-2005)
   Outcomes measured:
- Psychiatric hospital admission rates
- ED length of stay
- Use of physical/chemical restraints
- Pre and post-intervention data compared

# CONCLUSION

 Development of intensive outpatient mental health services and an inpatient stabilization unit led to dramatic decreases in:

- Psychiatric hospitalizations
- ED length of stay

• Use of physical restraints • Among children and adolescents presenting to a single institution in psychiatric crisis

## LIMITATIONS

- Single institution, findings may not be generalizable to other populations or other institutions
- Retrospective chart review, unable to assess for use of restraints if not documented in chart
- No control group, can not account for nationwide decreases in psychiatric inpatient admissions over same time period

## IMPLICATIONS

• Replication of this model could improve the quality of mental health services for children and adolescents

## ACKNOWLEDGEMENT

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