

## New York's Online Directory of Free and Low-Cost Health and Social Services

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### HITE Survey

HITE Newsletter - March 2010

The HITE team has developed a new [User Survey](#) to help improve HITE to better meet your needs. This survey—which takes no more than 5 minutes to complete—focuses on the effectiveness of HITE features and resource information. Your feedback is essential and greatly appreciated as HITE's online tools and community resource directory continue to develop and expand.

[Click here to start the HITE User Survey now.](#)

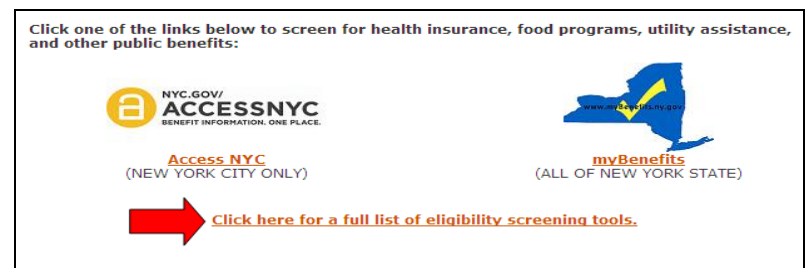
### GNYHA Foundation, HITE Partner with 3-1-1

GNYHA Foundation is working in partnership with the City of New York's 3-1-1 Customer Service Center to bring community resource information from the [HITE](#) online directory to NYC residents in need. In April 2008, Mayor Bloomberg announced that 3-1-1, the City's Web site and phone number for government information and non-emergency services, would expand to include health and human services information and referrals provided by government and nonprofit community-based organizations.

As part of this expansion effort, the City of New York identified HITE as a primary source of health and human service information and will work closely with HITE staff to import data into the 3-1-1 call center directory. By the end of 2010, HITE's community resource directory will be available to 3-1-1 Call Center Representatives and the millions of New Yorkers they assist each year. This project is funded by United Way of New York City with State funding from 2-1-1 New York, a partnership of United Way of New York State and New York State Alliance of Information and Referral Systems (NYS AIRS).

### New Eligibility Screening Tools

HITE's eligibility calculator links to other Web sites that help users screen for health insurance, temporary assistance, food programs, and many other public benefits. In addition to **AccessNYC** and **myBenefits** (shown at right), HITE now links to several tools providing additional screening assistance for various other programs and services. Brand-new additions include:



HITE's eligibility calculator links to several online tools screening for health insurance and many other programs.

**NYC Health Insurance Link.** A new Web site that assists individuals and small businesses in search of health insurance in New York City. NYC Health Insurance Link enables consumers and small businesses to compare price and benefit information for private health plans in one convenient location.

**GovBenefits.gov.** A clearinghouse of more than 1,000 state and Federal assistance programs for individuals throughout the United States. Users can search by category, by state, and by Federal agency.

**Benefits Eligibility Screening Tool (BEST).** BEST screens eligibility for Social Security programs, including Medicare, Social Security Disability, Social Security Retirement, Supplemental Security Income (SSI), and others.

[Click here to access the full list of eligibility screening tools listed in HITE.](#)

To remove your name from the HITE newsletter mailing list, [click here](#) and indicate your request. For questions, suggestions, or other feedback, please call 866-370-HITE or e-mail [hite@gnyha.org](mailto:hite@gnyha.org).

HITE is a non-profit program of the grant-seeking Foundation arm of the Greater New York Hospital Association.  
For more information, please visit [www.gnyhafoundation.org](http://www.gnyhafoundation.org).