

## New keyword search tool at [www.hitesite.org](http://www.hitesite.org)!

The Health Information Tool for Empowerment ([HITE](#)), New York's online source of information on free and low-cost health and social services, now offers a new way to search!

For the first time, users can now search throughout *the entire HITE directory* with HITE's brand-new general keyword search tool! Located on the [Search for Programs & Services](#) page, the new tool matches search queries with resources from any category in HITE.

As always, you can still choose to search in any of HITE's nine categories to find services in your neighborhood. Clicking on any one of these category buttons will allow you to narrow your search by services, zip code, language, and/or other criteria to find resources in the five boroughs of New York City, Long Island, and the Southern Tier. You can also read about state and federal programs, including public health insurance, prescription assistance programs, and other benefits available to you.

## HITE Tips & Tricks

- For the very best HITE viewing experience, use either **Firefox** or **Internet Explorer versions 7 and later**.
- Are you having trouble navigating [hitesite.org](http://hitesite.org)? Wondering which communities are covered in the resource directory? Visit the [FAQ's](#) (frequently asked questions) for an in-depth explanation of HITE's inner workings.
- Check out the **HIGHLIGHTS** section on the homepage for HITE news and other key announcements in your community. If there's an event or new program you'd like to publicize in HITE's **HIGHLIGHTS** section, let us know!
- Take advantage of the [Eligibility Calculator](#) to quickly pre-screen for one of New York's many public insurance and benefit programs.
- Remember that HITE staff is available during business hours to answer your questions and provide search tips. Click on the [Contact Us](#) button to shoot us an e-mail **OR** call our Help Desk at 1-866-370-HITE (4483).

## Spotlight on [LawHelp.org/NY](http://LawHelp.org/NY)

[LawHelp.org/NY](http://LawHelp.org/NY) is an online tool that helps low-income users to locate **free** legal services in New York State. Organizations listed on LawHelp/NY offer free services for many types of legal issues, including housing, immigration, health care and benefits, disabilities, taxes, and more. In addition to the legal service database, this Web site offers self-help resources, links to social service and government organizations, and legal rights resources in over 30 languages, including a mirror website in Spanish, available at [www.ayudalegalny.org](http://www.ayudalegalny.org). LawHelp.org/NY is a service of the New York LawHelp Consortium.

## **Tell us what you think!**

How have HITE's new changes been working for you?

Whether you'd like to let us know how you have used HITE to find help, suggest a new resource, or see a new category in HITE—we'd love to hear from you. User feedback has always played a key role in HITE's development. We welcome your questions and comments so that we may continue to expand and improve HITE to meet your needs!

Additionally, we offer **free** in-person demonstrations for organizations seeking to learn more about HITE and how to use it. To schedule a HITE demonstration, please call the HITE Help Desk at (866) 370-HITE.